



Let us help

Your Employee and Family Assistance Program (EFAP) provides you with immediate and confidential help for any work, health or life concern. We're available anytime and anywhere. Let us help.

Understanding your Employee and Family Assistance Program (EFAP)

Your EFAP is a confidential and voluntary support service that can help you take the first step toward change. Let us help you find solutions to the challenges you face at any age and stage of life. You and your immediate family members (as defined in your employee benefit plan) can access immediate and confidential support in a way that is most suited to your preferences, comfort level and lifestyle.

No cost

There is no cost to you or your family to use your EFAP. This benefit is provided to you by your employer. Your EFAP can provide a series of sessions with a professional and if you need more specialized or longer-term support, our team of experts can suggest an appropriate specialist or service that is best suited to your needs. While fees for these additional services are your responsibility, they may be covered by your provincial or organizational health plan.

Confidentiality

Your EFAP is completely confidential within the limits of the law. No one, including your employer, will ever know that you have used the program unless you choose to tell them.

Let us help



Access your Employee and Family Assistance Program (EFAP) 24/7 by phone, web or mobile app.

Solutions for your work, health and life

Achieve wellbeing

- Stress ● Mental health concerns ● Grief and loss
- Crisis situations

Manage relationships and family

- Communication ● Separation/divorce ● Parenting

Deal with workplace challenges

- Stress ● Performance ● Work-life balance

Tackle addictions

- Alcohol ● Drugs ● Tobacco/Nicotine ● Gambling

In-person counselling

- Attend scheduled sessions at an office

Telephonic counselling

- Attend scheduled sessions over the phone

Video counselling

- Attend scheduled sessions online at home using a webcam and secure video software

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